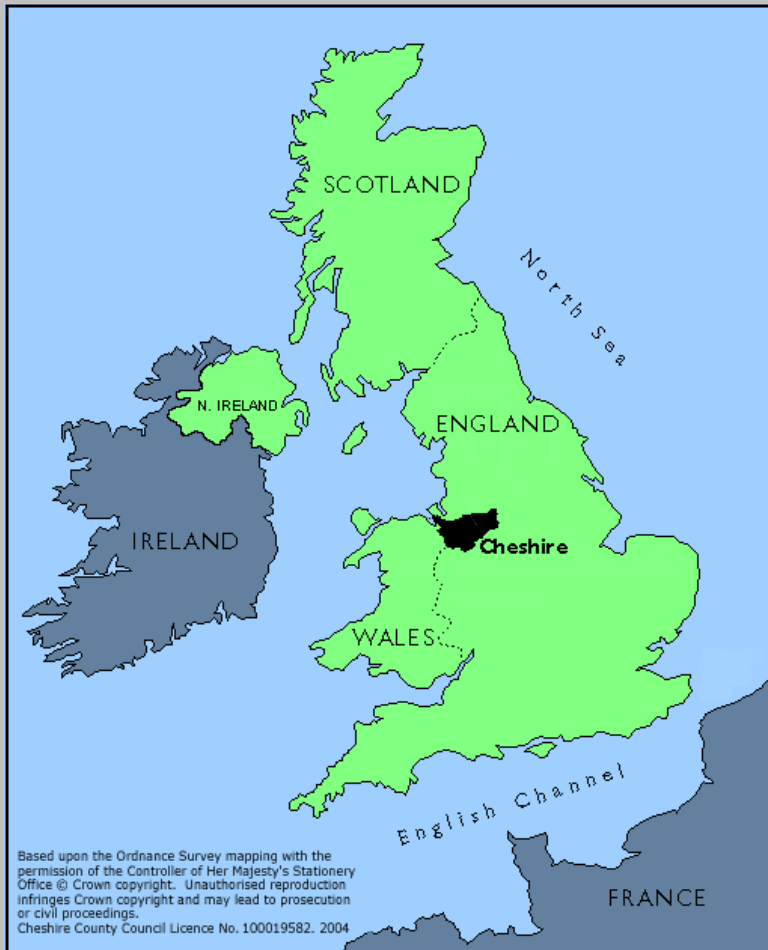


***“Local Government IT –
Enabling Change in
Great Britain”***

Steve Hopson

Head of ICT - Cheshire County Council

Vice President - Society of IT Management



SOCITM⁵



socitm⁵



socitm⁵



socitm⁵



socitm⁵



socitm⁵



Some of the Issues

- High public expectations v limited funding
- Complex Government structure
- Lack of Clarity and poor accessibility

High Public Expectations v Limited Funding

- Political promises \neq low taxation
- Local Government must deliver more for less:
 - Shared services
 - Better procurement
 - Automation of administrative processes
 - Increased self service

Complexity of Public Services in UK

Central Government

- Defence
- Health
- Police
- Trunk Roads
- Taxation

Local Government

- Education
- Social Care
- Waste
- Local Highways
- Local taxation

} Dependant on
Unitary,
County or
District status

Structure of UK Government

Central Government

- 15 departments of state
- Over 100 executive agencies
- 9 'Offices of the Regions'

Regional/Devolved Government

- National Assemblies in Northern Ireland, Scotland and Wales
- 9 Regional Assemblies in England

Structure of UK Government

Local Government

- 196 Unitary Authorities
- 34 County Councils
- 238 District Councils
- 10,000+ Parish Councils

Lack of Clarity and poor accessibility

- Waste Collection & Disposal
- Care Services (health and community care)
- Highways maintenance
- Street Lighting
- Libraries & Leisure
- End of Life

To Summarise - The challenge is to:

- Align public expectations with service delivery
- Simplify the structure of Local Government
- Improve transparency and efficiency
- Make services more accessible and citizen centred

Technology will underpin this change and will reduce the cost of service delivery

Through:

- Self Service
- Automation and workflow
- Flexible and Mobile Working
- Information Sharing and Re-use



Thank You

