

Automatiserad AD-administration

Kommits Karlstad

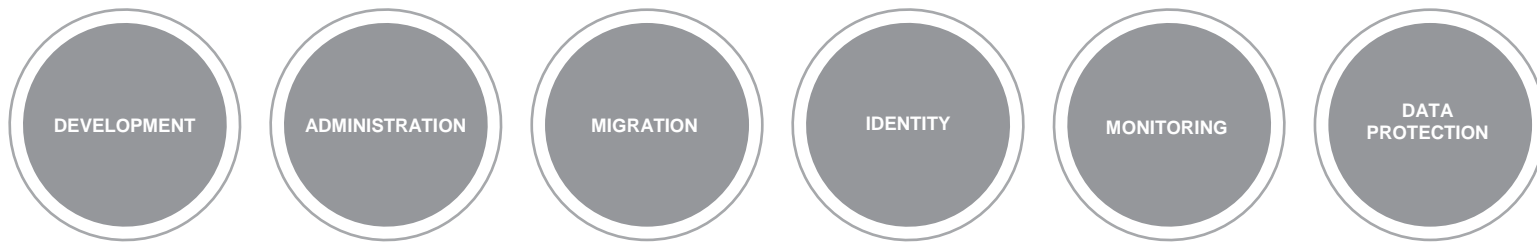
Elisabeth Ström Gullberg
Peter Walsten

Simplicity at work



Quests områden:

FUNCTIONS



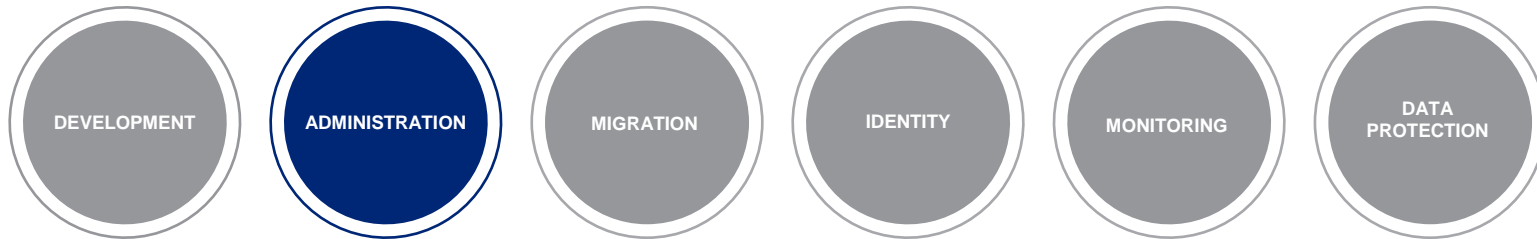
PLATFORMS



PHYSICAL | VIRTUAL |
CLOUD

Administration and Automation

FUNCTIONS



CAPABILITIES AND BENEFITS

- Automate repetitive management tasks to reduce costs and improve service levels
- Report on assets, configurations, and resource utilization to maintain compliance and reduce costs
- Enable self-service to reduce costs and enhance security
- Manage physical and virtual desktops to reduce help desk costs

ROLES

Database Admin	Unix/Linux Admin
VM Admin	Network Admin
Exchange Admin	Application Admin
Directory Admin	
Windows Admin	



PHYSICAL | VIRTUAL |
CLOUD

Automatiserad AD-administration



Att meta eller inte meta? Det är frågan

Kontohantering



- Ny personal börjar



- Förändringar sker



- Personal slutar



- Tillfällig personal, eller tillfällig frånvaro

Fördelar med automatisering



- Tid till intressantare arbetsuppgifter



- Snabbare hantering, bättre service



- Större säkerhet

Rollbaserad AD-administration



Provisionering



Selfservice portal



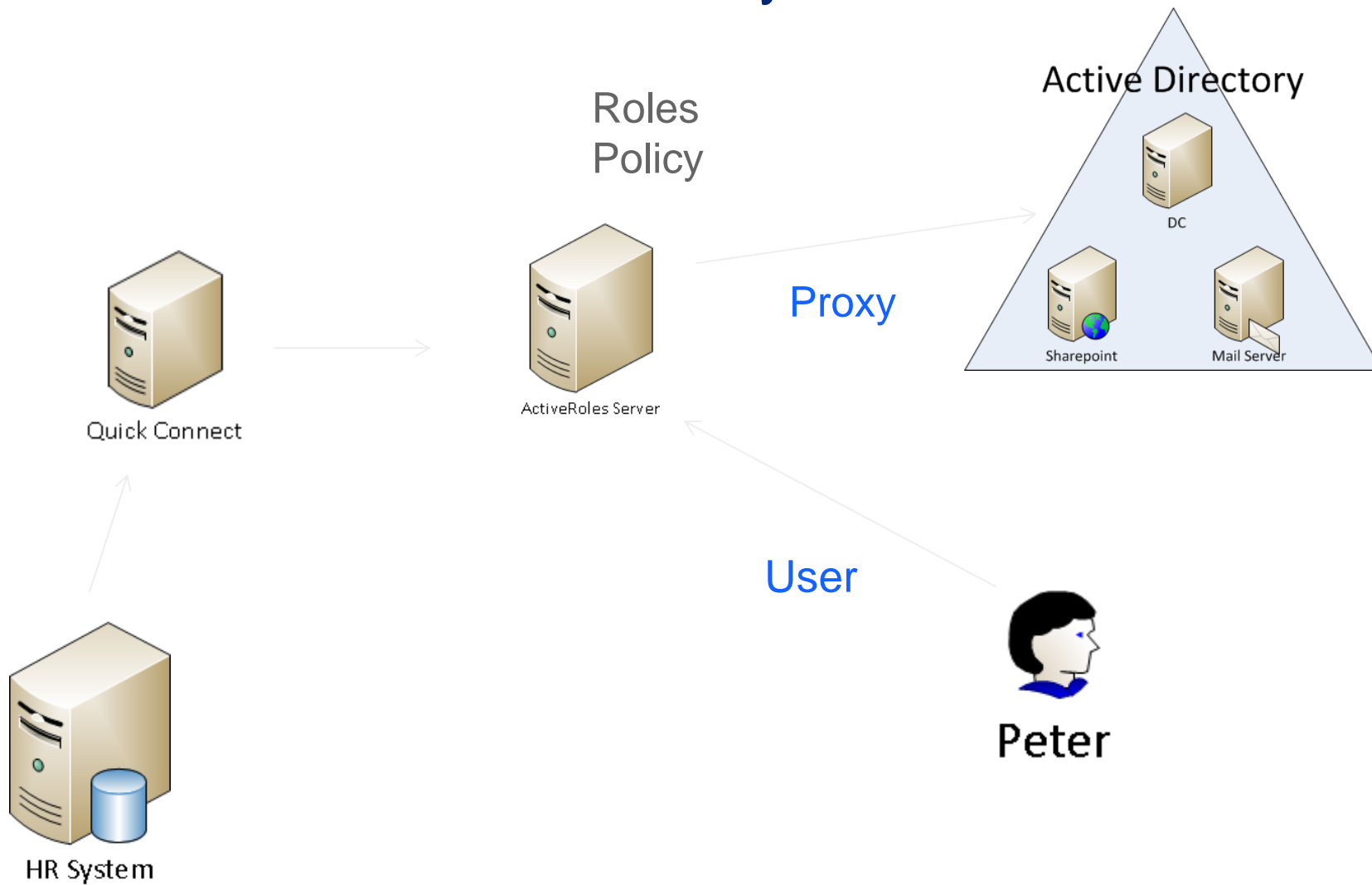
Workflow



Lösenordshantering



Security



Roles

Day-to-Day Admin




- Create OUs
- Create Objects
- Join Computers

Mailbox Admin




- Create/Remove Mailboxes
- Move Mailbox
- Update Addresses

App/Data Owners




- Access Management
- Assign Assistants
- Attestation

Service Desk



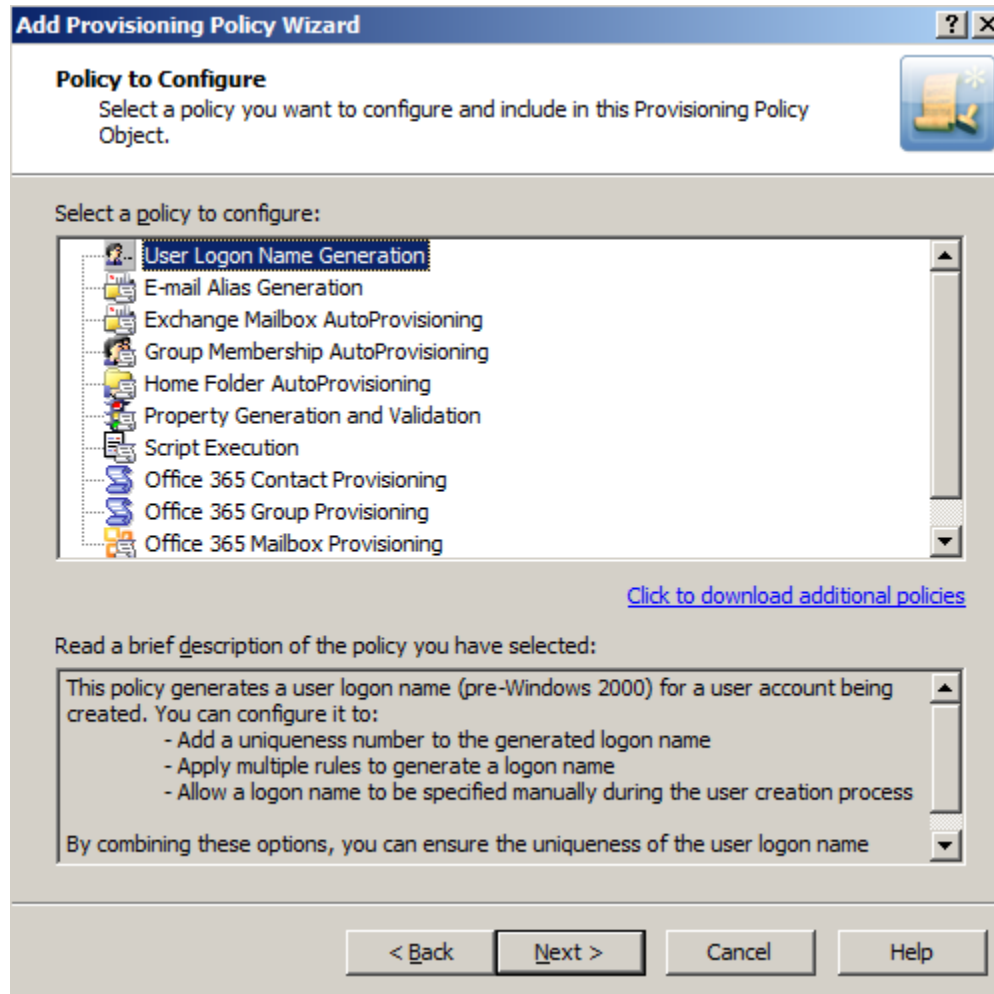
- Create Users/Groups
- Create Groups
- Reset Pwrds, Unlock Accounts

Self-Service




- Update personal Information
- Request Access
- Update Phone #

Policies




Self-Service




Access Requests
Password Reset
My Profile
Entitlements

Self-Service Group Management



Manage my groups



Owners

Workflow, Oversight and Attestation



Oversight & Workflow



Remediation



Reporting

Integrated approval in Microsoft Outlook



The screenshot shows the 'Approval' ribbon in Microsoft Outlook. It includes buttons for 'Approve' (with a green checkmark), 'Reject' (with a red X), 'Reply' (with an envelope icon), and 'Reply to All' (with an envelope icon). Below these buttons are labels for 'Approval' and 'Respor'.

Data

Bernhard Hadley Properties [?] [X]

Member Of | Dial-in | Environment | Sessions

Remote control | Terminal Services Profile

General | Address | Account | Profile | Telephones | Organization

Bernhard Hadley

First name: Initials:

Last name:

Display name:

Description:

Office:

Telephone number: Other...

E-mail:

Web page: Other...

OK Cancel Apply

Generate Display Name

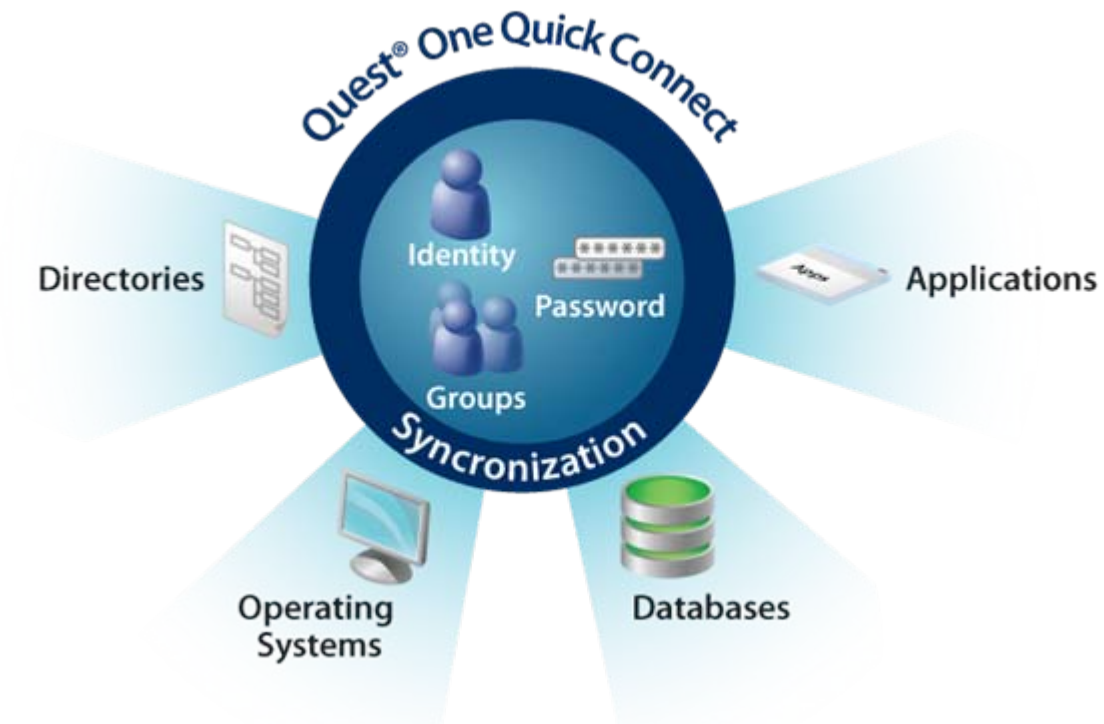
Description cannot be left blank

Phone number must contain
1- ### - ### - ####

E-mail address = first letter of
first name + last name@quest.com

<http://www.quest.com/people/>

Provisioning



Provisioning

- Active Directory
- AD LDS
- Microsoft Exchange
- OCS / LYNC
- SharePoint
- SQL Server
- Office 365
- Blackberry
- Google Apps
- Postini
- Salesforce.com
- Servicenow.com
- Text files
- ODBC
- Lotus Notes
- OpenLDAP
- Sun Directory
- Novell Directory
- SAP
- PeopleSoft
- Oracle Databases
- Oracle DBA accounts
- Generic LDAP
- RACF
- ACF2 & Top Secret
- AS/400





Demo